Evaluate Your Systems

What is the Key Takeaway
- Read the EMyth by Michael Gerber
- increase profitability and life balance
- Act of Documenting Will Improve them

The Dark Side of Systems
- 2nd Law of Thermodynamics
- Need maintenance
- Not a Destination
- Can Be Working but Not Maximized
- Need for Exceptions
- Major Disruptions Can Show Weak Links

What Can We Gain
- Improve our Key Performance Indicators
- Reduce Waste

How Do We Evaluate
- Is the system broken
- Is the system producing maximum results
- Is the system simple
- Do multiple people know how it works
- Is it documented and if not can we document it
- have we tested it

Why is this important
- Need For Speed
- Delegate
- Streamline operations
- Improve service
- Maximize efforts
- Reduces Errors
- Consistency

What is a System
- Hard or Soft
- Stand Alone or Integrated
- Organized set of processes or principles that achieve a goal

What is the Purpose of a System
- Produce or Deliver Goods or Services
- Support the Production of Goods or Services
- Sell Goods or Services
- Account for and Analyze the Operations
- Protect the Business

FitzGerald & FitzGerald P.C.
CPAs and Business Advisors